



HiRange

WINDOW CLEANING

Whilst the Government has permitted services such as ours to continue operating, there are a number of measures we have taken to ensure the safety of our staff and customers during this time:

For Staff:

- Remain at home if feeling unwell and the job will be rescheduled if necessary;
- One staff member only will be allocated to jobs unless it specifically requires two team members;
- Adhere to social distancing requirements of 2m or more at all times on the customers' property;
- Carry hand sanitiser in the van and apply before and after every job;
- Hands to be washed regularly;
- A fresh pair of disposable gloves are to be worn at every job;
- Wave to customers, but do not shake hands with customers;
- Wipe clean surfaces with sanitiser that you come in physical touch with;
- Practice good hygiene at all times, including covering coughs and sneezes with an elbow or a tissue;
- Do not accept cash or cheque payments. All jobs will be invoiced upon completion by our office and only electronic payments accepted.

For customers:

- If you have high-risk individuals within your property, please re-schedule by calling our office on 1300 885 751;
- Greet your Window Cleaner at the door, but do not shake hands and maintain a distance of 2m at all times;
- If you or someone within the property is feeling unwell, please call our office on 1300 885 751 and re-schedule;
- Supply Hand Sanitiser and offer it to our Window Cleaner(s)
- Ask our Window Cleaner(s) to wash and sanitise their hands before and after your job;
- If our Window Cleaner(s) haven't already done so, use sanitiser to wipe down any surfaces you see them come in physical contact with;
- Adhere to strict social gathering regulations and please do not have any non-members of your household in attendance.